



10-2019

## OFFICE OF THE COUNTY EXECUTIVE ALL-EMPLOYEES MEMORANDUM

DATE: September 3, 2019

### EMPLOYEE MEDICAL HEALTH PLAN OF SUFFOLK COUNTY

#### NEW TELE-MEDICINE PROVIDER – ACCESS DISCOUNT HEALTHCARE (Effective September 1, 2019)

As part of our continuing effort to provide our members with information regarding health benefits available to members enrolled in the Employee Medical Health Plan of Suffolk County (EMHP), the Labor/Management Committee, which oversees the EMHP, is pleased to announce the availability of a new Tele-Medicine Provider, **Access Discount Healthcare (Access Plus)**, to you and your eligible dependents effective September 1, 2019. Access Plus gives you Doctor Consult services **24 Hours/7 Days a week/365 Days a year**.

#### CHANGING YOUR DOCTOR VISIT EXPERIENCE!

**No More** waiting in a room with sick people!

**No More** waiting all night until the doctor's office opens!

**No More** waiting until they have an opening to see you!

**No More** missing work and needed income!

**Doctor Documentation** Available upon request (Doctor's Notes)

**On Vacation** and you or an eligible dependent is sick? – **Call Access Plus.**

Unlimited Tele-Consults are included in your **Access Plus** Subscription and there is no time limit to speak with a doctor. Through the consult, the doctor may make a diagnosis and provide a treatment plan that may include prescriptions, lab testing, imaging studies, or follow up.

### **ALL AT NO COST TO YOU PER CALL!**

**Take Advantage of Speaking to an Access Plus Doctor today!**

**Call: 1-800-709-8390**

You can call now to register you and your eligible dependents OR you may register upon your first use. (Please be advised you must be registered in order for you and your eligible dependents to utilize this service.

If you are a current **PBA** or **SCPOA** member and have previously called and enrolled in this program, your registration is still **ACTIVE**, you **Do Not** need to re-register.

After you have registered, you may use the website below OR continue to use the call in number, 1-800-709-8390 to schedule service.

**Website: [www.CallADr365.com](http://www.CallADr365.com)**

*See reverse side for a list of the most common non-emergency conditions Tele-Medicine will treat.*

## Most Common Non-Emergency Conditions We Treat

Acne	Insect Bites
Allergies	Nausea
Bronchitis	Pink Eye
Cold	Rash
Cough	Sinus Infection
Constipation	Sore Throat
Diarrhea	Upper Respiratory Infection
Ear Problems	Urinary Problems/UTI
Fever	Vomiting
Flu	



---

**DENNIS M. COHEN**  
Chief Deputy County Executive

Distribution:

One copy per employee/retiree