



**OFFICE OF THE COUNTY EXECUTIVE
ALL-EMPLOYEES MEMORANDUM**

DATE: MAY 14, 2021

**EMPLOYEE MEDICAL HEALTH PLAN (EMHP) OF SUFFOLK COUNTY
TELEPHONIC MEDICAL VISITS**

As you know, coverage by the EMHP of telephonic visits with medical providers other than an Access Plus provider expired April 30, 2021. However, access to EMHP's Mental Health or Substance Use Disorder benefits via telephonic visits with your providers continues to be available at this time.

This does not affect access to the EMHP's Tele-Health provider, Access Discount Health (Access Plus), for any non-emergency related medical reason. EMHP members and their eligible dependents are encouraged to continue to utilize Access Plus. Access Plus provides Doctor Consult services *24/7 Hours/7 Days a week/365 Days a year* for common non-emergency conditions including, but not limited to allergies, cold/fever/Flu, upper respiratory infection, sinus infections, sore throat, ear problems, rash, insect bites and nausea/vomiting, at no cost to you. Through the consult, the doctor may make a diagnosis and provide a treatment plan that may include prescriptions, lab testing, imaging studies, or follow-up.

\$0 Copay, \$0 Member Cost!

Take advantage of speaking to an Access Plus Doctor today!

Call: 1 -800-709-8390

Just a reminder, you must be registered in order for you and your eligible, enrolled dependents to utilize this service. You can call now to register you and your eligible dependents or you can register upon your first use. After you have registered, you may use the website below or continue to use the call-in number 1-800-709-8390 to schedule service.

Website: www.CallADr365.com

**LISA BLACK
CHIEF DEPUTY COUNTY EXECUTIVE**

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