



**OFFICE OF THE COUNTY EXECUTIVE
ALL-EMPLOYEES MEMORANDUM**

DATE: March 13, 2020

EMPLOYEE MEDICAL HEALTH PLAN OF SUFFOLK COUNTY (EMHP)

TELE-MEDICINE PROVIDER – ACCESS DISCOUNT HEALTHCARE - CORONAVIRUS

As part of our continuing effort to provide our members with important updates regarding the Employee Medical Health Plan of Suffolk County (EMHP), the Labor/Management Committee, which oversees the EMHP, would like to provide you with important information regarding the ability to utilize **Access Discount Healthcare (Access Plus)** services during the Coronavirus (COVID-19) public health emergency.

All EMHP Active and Retired Members and their eligible dependents can utilize Access Discount Healthcare (Access Plus) 24 hours/7 days a week and avoid the waiting room germs. Limit your exposure and talk to a board-certified doctor by video or phone from your home.

NO COST TO YOU!

You can talk to a board-certified doctor by video or phone. Doctors are available anytime, day or night, weekends and holidays. Prescriptions can be sent to your nearest pharmacy, if medically necessary.

By utilizing Access Discount Healthcare tele-health benefits, you can avoid a visit to the Emergency Room, an Urgent Care or your doctor's office if you suspect you may have contracted COVID-19, therefore limiting the spread of the virus. Patients would still need to be tested for the disease in person.

**TO GET STARTED AND SPEAK TO AN ACCESS PLUS DOCTOR TODAY!
CALL 1-800-709-8390 AND REGISTER YOURSELF AND YOUR DEPENDENTS.**

Dennis M. Cohen
Chief Deputy County Executive

Distribution:
One copy per employee/retiree



All EMHP Active and Retired Members and their eligible dependents.

Avoid the waiting room germs. Limit your exposure and talk to a board-certified doctor by video or phone from home.

Your doctor is here



800-709-8390
CallADr365.com



Talk to a board-certified doctor by video or phone with an average of 15 years of experience.



Doctors available anytime, day or night, even on weekends and holidays.



Prescriptions can be sent to your nearest pharmacy, if medically necessary.

CDC warns coronavirus to spread and severe flu season will continue.

Access Discount Healthcare wants to increase the awareness of telehealth benefits as a ***means to avoid*** the ER, urgent care, and doctors' offices. ***This approach aligns with CDC recommendation to leverage telehealth visits to treat and limit spread.***

A Coronavirus policy has been issued to our provider network and is regularly updated based on CDC recommendations.

Getting Started with our telemedicine ...

When using the service for the very first time, PLEASE FIRST CALL 1-800-709-8390 AND REGISTER yourself and your dependents, then for ongoing help you can call the help line or log in online to schedule a consult.